
GPS FLEET MANAGEMENT SYSTEM

Introduction:

Manage and track your cabs real time on the web using Mechsoft fleet management. It is web based fleet management solution integrated with CRM (Customer relationship management) and many other features with reach front end for cab management and trip booking.

Fleet management provides complete online trip booking engine with multiple trip booking methods along with customizable payment gateway. It provides rich interface to ticket booking engine to administrative panel. Supports any number of user defined pickup points, drop points, check out points. Rich administrative panel continuously track bookings happening along with tracking customer and cabs which provides great and quick response to user bookings and queries.

Highlights

- Separate admin and customer section
- User defined role hierarchy and user creation
- Full trip booking engine with multiple options for booking type
- Different payment methods integrated
- Different user types supported
- Different admin types supported
- Full functional CRM
- Fleet maintenance
- Complete shift management for Cabs and Drivers
- Assignment module
- Check in-Check out time management for cab and driver
- User defined multiple pickup point, drop point, checkout point

Features in detail

GUI & functionality rich admin and user interface

Admin Section

- Complete control over creation of master records for cities, pickup points, routes.
- Complete employee management including cab drivers and other staff including there access to fleet management system
- More than 30+ reports about employee and there activities, cab maintenance, driver, customer relationship management.
- Control over cab maintenance
- Full functional assignment module for assignment of route, cab, drivers and customers
- Control over shift management

User section

- Registration
- Profile Management
- Loyalty point management
- Trip booking/canceling/rescheduling

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- Reports for booking, cancellation and rescheduling

User defined user roles creation with access management for user roles In build roles and functionalities for

Admin Roles

- Fleet admin
- Fleet Managers
- CRM Managers
- CRM Executives
- Employees
- Cash collectors

Customer Roles

- Simple user
- Corporate user
- Corporate individual user

Trip booking engine

- Quick search
- Ease to book trip for single or multiple peoples
- Make your trip with ease with multiple option to select the booking type
- Shared, individual, full day cab booking services supported
- Single way booking, round trip booking, mixed mode trip booking
- Trip booking, cancellation and rescheduling supported
- Multiple configurable payment option like coupons, credit/debit card, corporate account supported
- Configurable notifications by SMS and EMAIL for trip booking, cancellation and rescheduling

CRM Support

- Offline trip booking from call center
- Customer feedback, complaint, enquiry management by different means like SMS, printed forms, complaint and feedback books and telephonic
- Offers details to customer emails

Fleet Maintenance

- Cab wear and tear management
- Cab diesel management

Fleet Management

- Cab driver management
- Duty management
- Cab-Driver assignment
- Coupon Management
- Shift Management

Employee Management

- Login- Logout Management
- Login- Logout reports
- Shift Management

Alert Management

- Alert for fleet managers, new users, drivers and booked trips

Discount, Promotions and Trip Plans management

- Creation and application of discounts, promotions and trip plans managed

Business Benefits:

- Increases efficiency in operations.
- Google map integrated with GPS to show real time cab movement
- Complete CRM provides edge over competitors in customer satisfaction
- Controls resource leakages using Driver and employee check in and check out management system and intelligent interface to assign cabs for pickups
- Easily exportable report to PDF and Excel format.

Please click here to know more:

http://www.mechsoftgroup.com/fleet_management_system.html